# Rethinking the way we audit



Experience in agile audit SAI Costa Rica

#### Introduction

Carolina and Alex will be our facilitators for this session.

The goal of this session is to talk a bit about agility in audit and the approach from SAI Costa Rica.

#### Carolina



#### Alex



# Our journey on the agile approach



Covid19 pandemic began

Feb 2020

Scrum and agility training

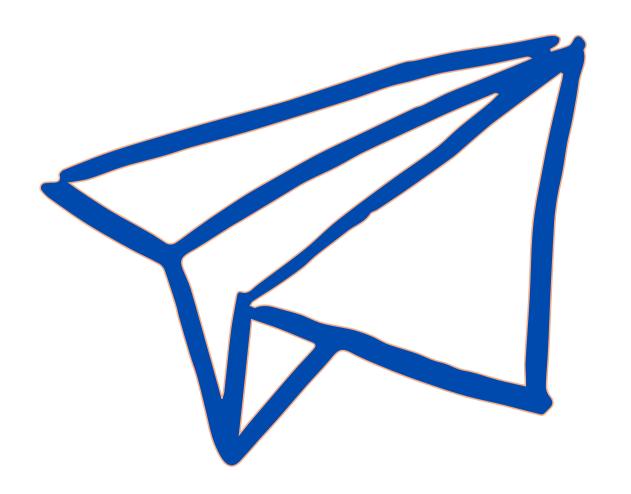
April 2020

SAI Costa Rica agility guidelines and agile audit initiation

Dec 2020

10 agile audits in process

4 of them almost finished



#### Icebreaker

Before we start with the session, let's warm up with a few icebreaker questions:

What continent are you visiting us from?



Have your SAI ever conducted agile audits?



Which word do you relate the most to agile?



## Today's Agenda

1 Agility: sources of inspiration

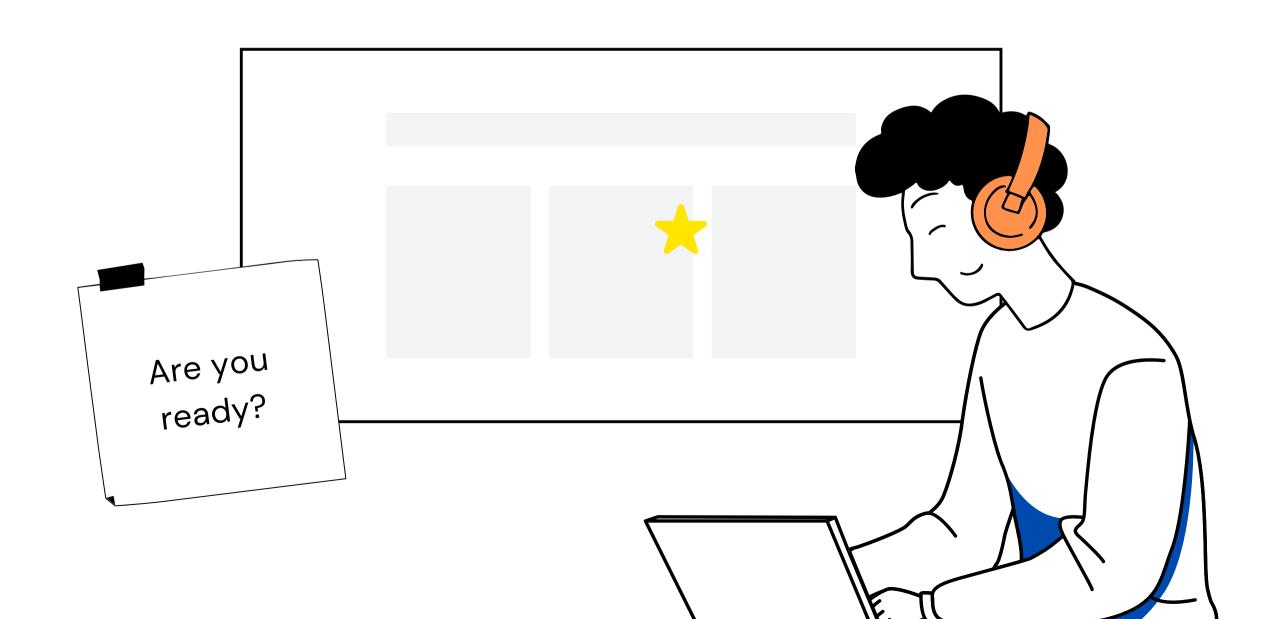
Main Learnings and myths busted

SAI Costa Rica experience: method and products

4

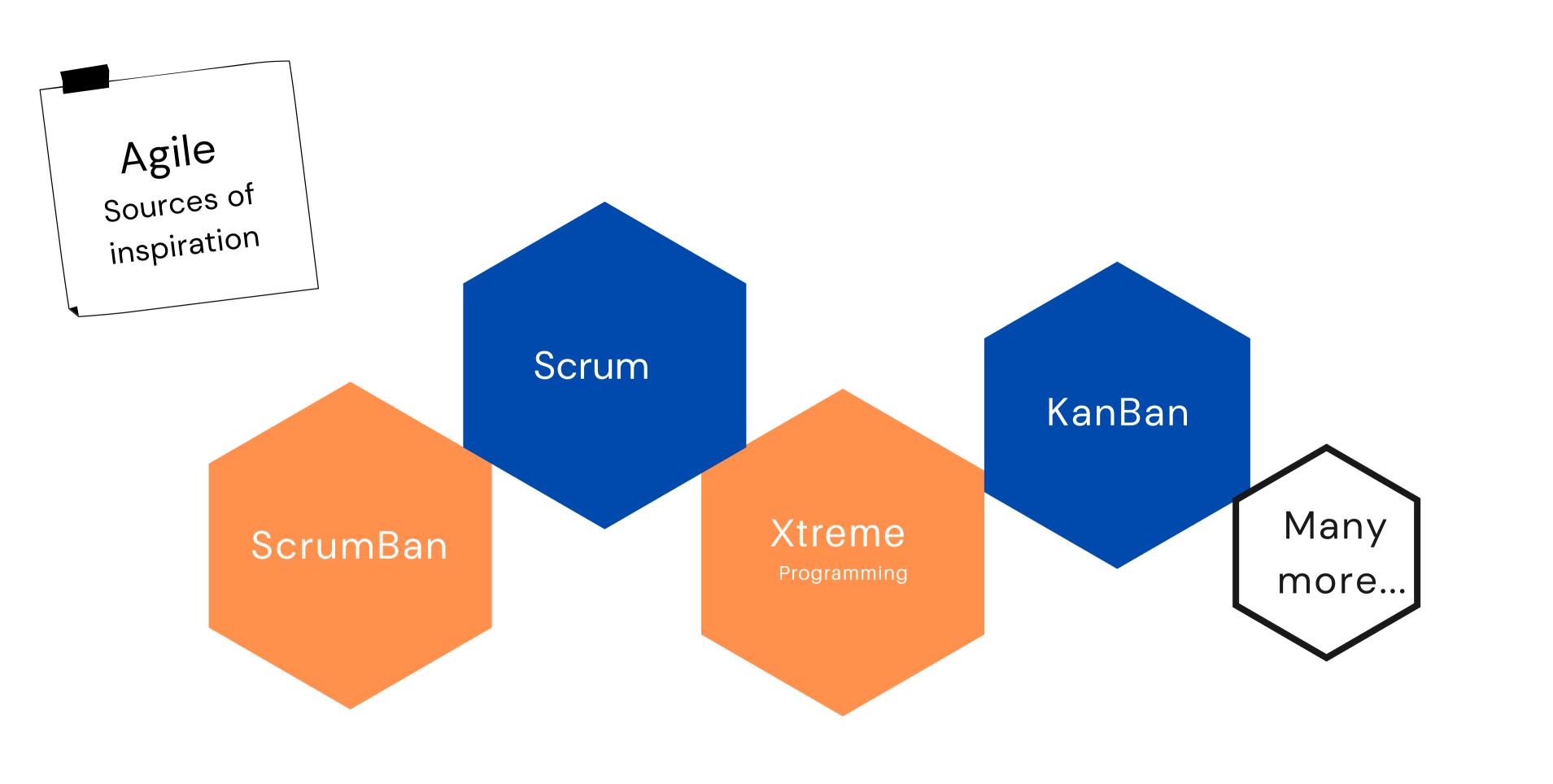
Questions from the audience

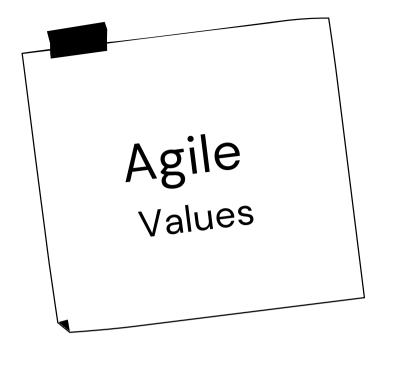
# Let's begin!



What comes to mind

Priorities Estimation Product Owner
User Stories Sprint
Iterative Process Sprint Backlog
Scrum Master Release
WAG. Agile Manifesto
iterations
Burndown Chart Planning Meeting Agile
Business value Knowledge Transfer Team Board
Events Tasks List Development Team Product Backlog Retrospective Review Meeting Agile Methodology Requirements Self Organizing **Increment** 







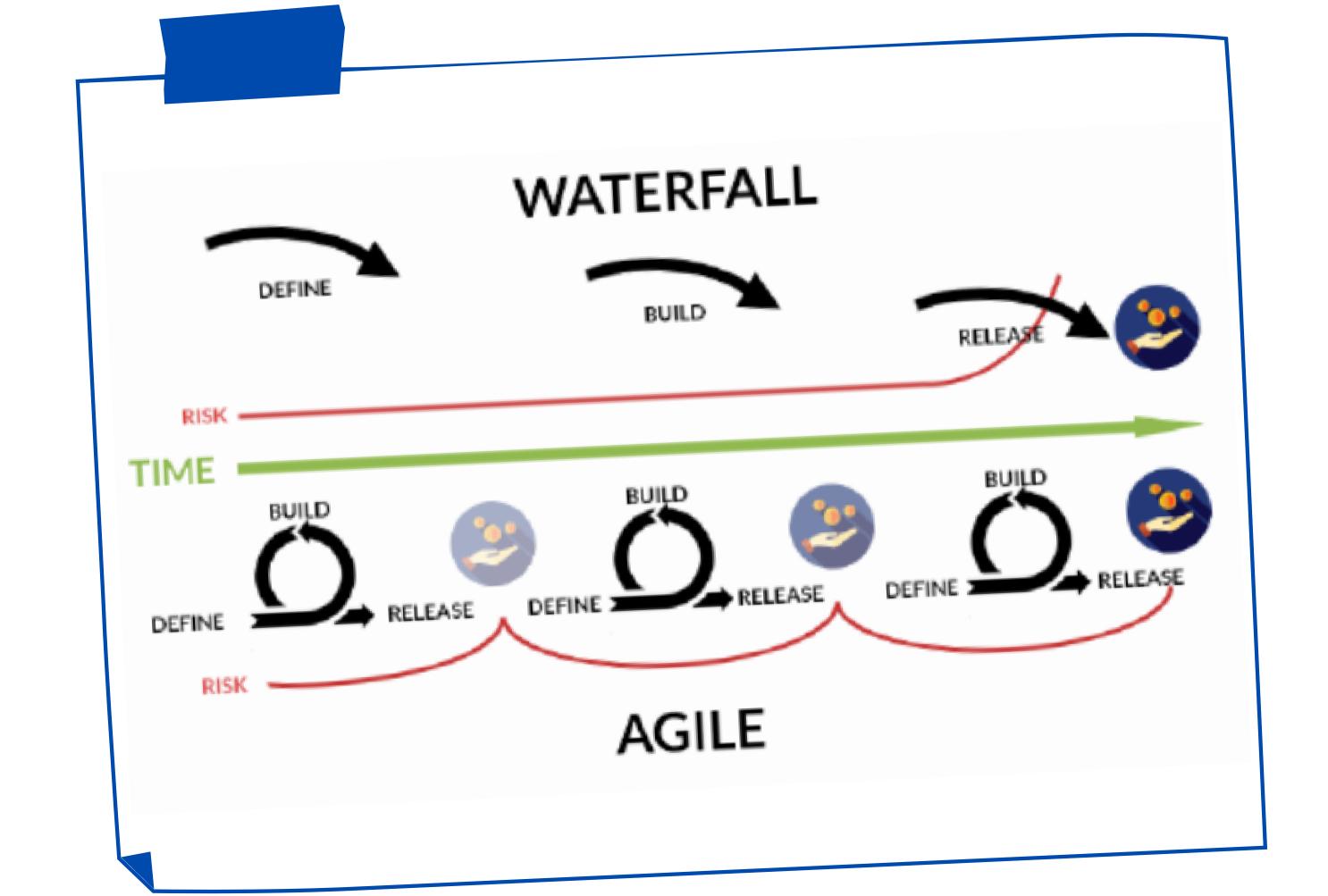
- Processes and tools
- Exhaustive documentation
- Contract negotiation
- Follow a plan

- People and interactions
- Running software
- Collaboration with the client
- Response to change

#### Agile Principles

- 1. Satisfaction the client
- 2. Changes are accepted and taken advantage of
- 3. Frequent delivery of the working product
- 4. Daily collaboration of the business and developers
- 5. Motivated people
- 6. Face to face conversations
- 7. Measuring working product
- 8. Sustainable rhythm
- 9. Continuous attention to excellence
- 10. Simplicity is essential
- 11. Self-organizing teams
- 12. Continuous improvement

Agility in projects



Agility scrum elements

#### Roles

- Product owner
- Scrum Master
- Team
- Stakeholders

#### **Events**

- Sprint planning
- Daily revision
- Hindsigh
- Sprint

#### **Artifacts**

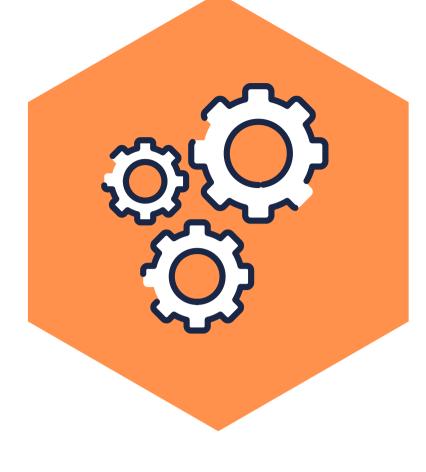
- Product pile
- Sprint pile
- Increase



Digital leadership
Change of paradigms
Self-managed teams
Collaboration-motivation

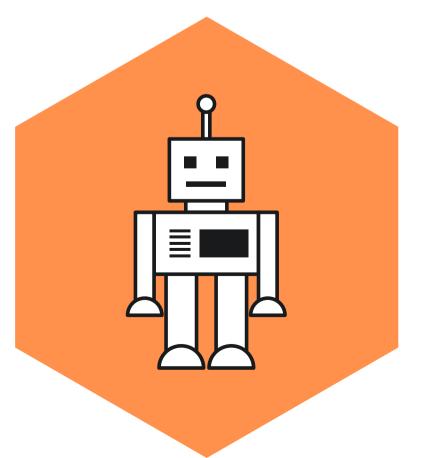
Agility
in the
audit
context





#### **Agility**

Adaptability
Events, roles and artifacts

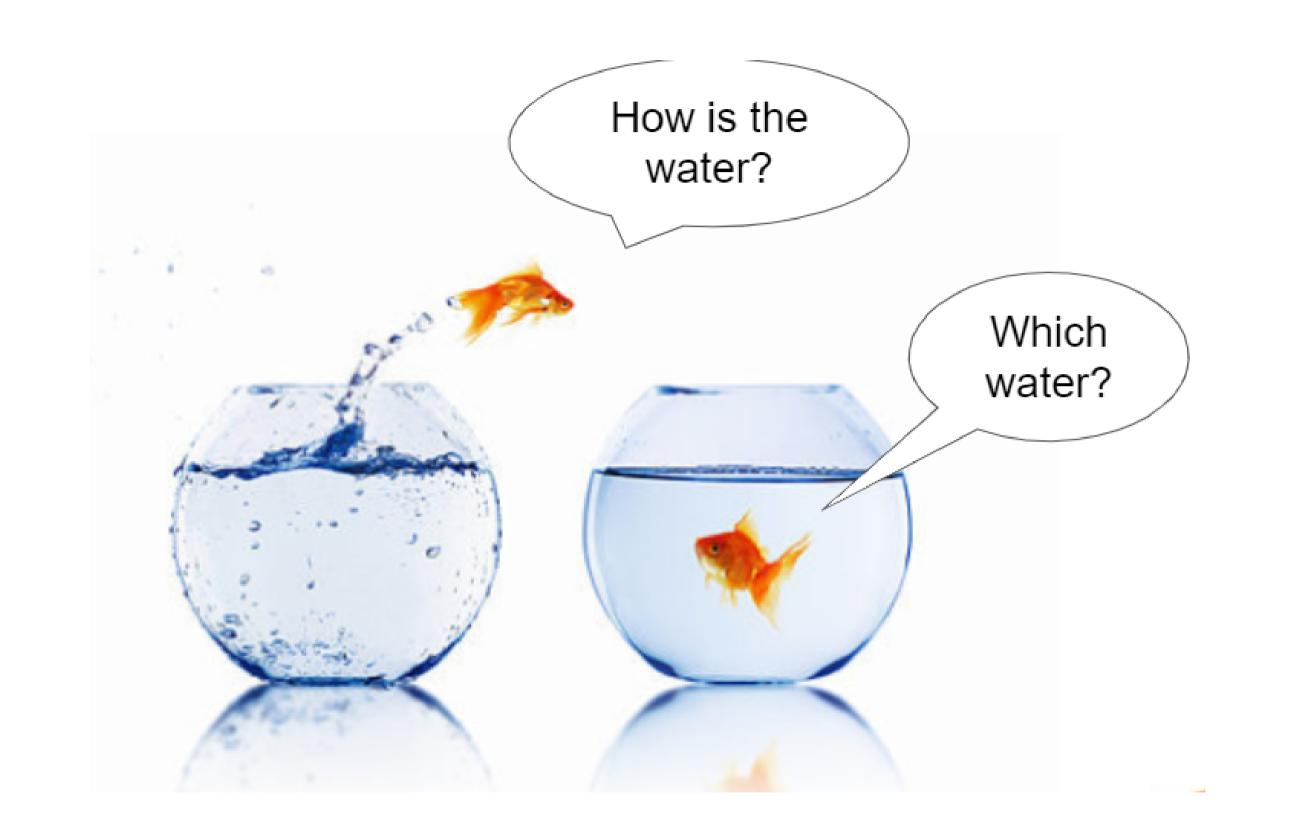


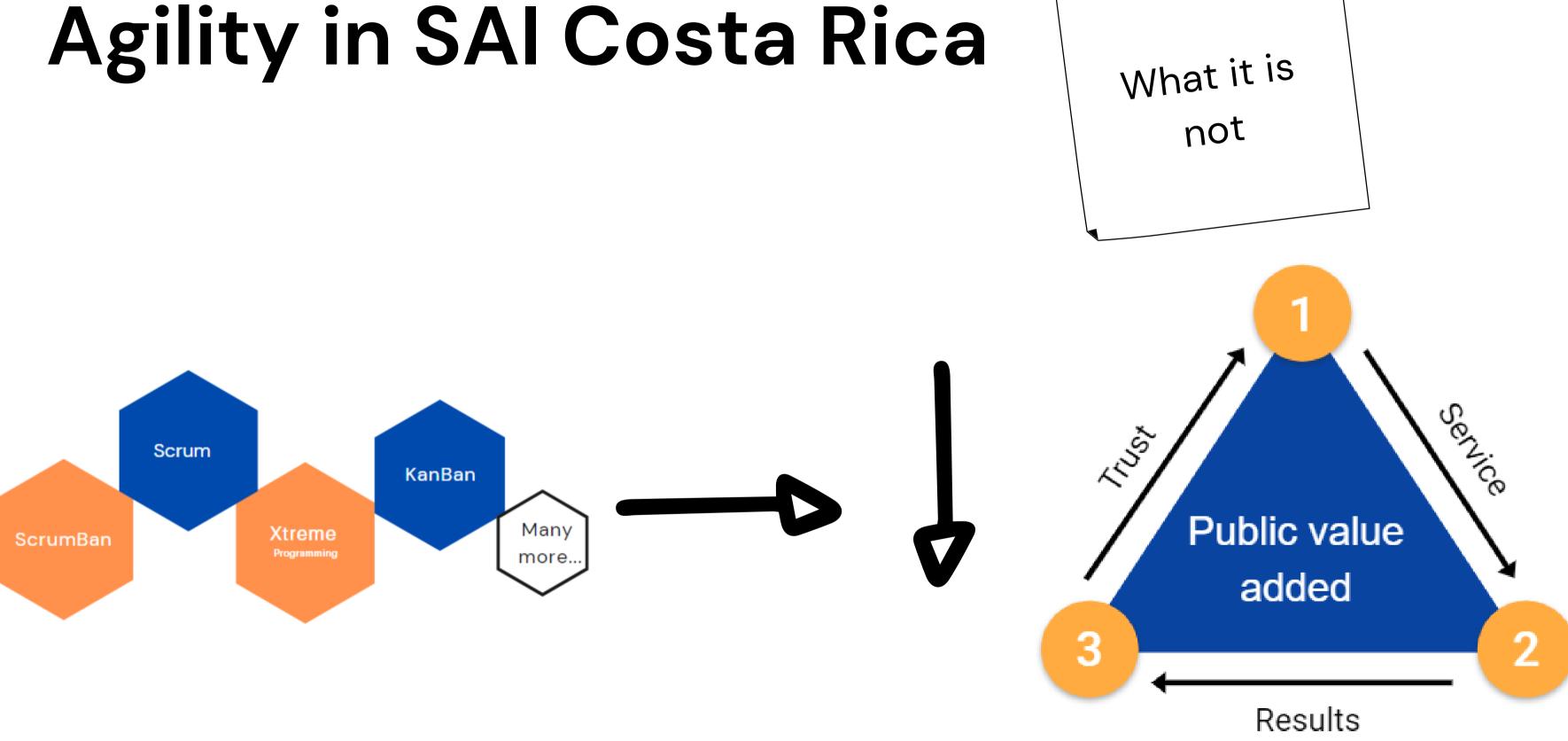
#### **Continuous audit**

Test robotization Data analytics

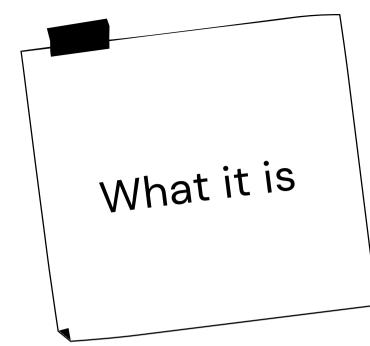


### AGILITY IN SAI COSTA RICA





## Agility in SAI Costa Rica



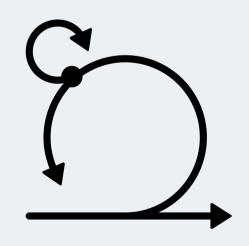


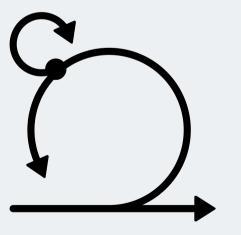
### Agility in SAI Costa Rica

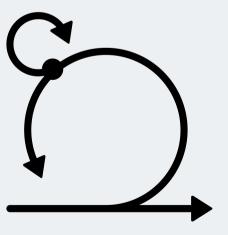
How?



We keep the macro audit process
Planning Execution Reporting

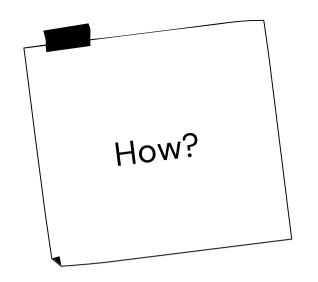




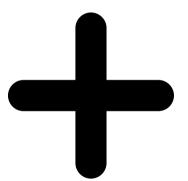


We combine it with minicicles for the different lines of enquiry Planning Execution Reporting

### Agility in SAI Costa Rica







Early and frequent delivery of SHORT REPORTS



Final audit report

**OBJECTIVE** 

SCOPE

VALUES

Principles

AUDIT PRINCIP

ROLES

PHASES

PRODUCTS

To implement the agile audit approach that allows the generation of more timely audit results, promoting improvements in the management of the auditees and generating public value to the stakeholders.

OBJECTIVE

**SCOPE** 

**VALUES** 

AGILE PRINCIPL

AUDIT PRINCIPL

ROLES

PHSES

**PRODUCTS** 

Performance and compliance audits that the management level selects in order to apply the agile audit approach.







**OBJETIVO** 

**ALCANCE** 

AG. VALUES.

PRINCIPIOS AG.

Principios Aud

ROLES

FASES

- The importance of stakeholder interaction
- The work supported by information technologies.
- Collaboration with the audited entity.
- Openness to change.

**OBJETIVO** 

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Principios Aud

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**OBJETIVO** 

ALCANCE

Valores <u>Á</u>G.

AG. PRINCIPLES

PRINCIPIOS AUD

ROLES

FASES

- Early and continuous delivery of value products
- Change is welcome
- Empathic approach with the audited entity
- Collaborative work for product construction
- Focus on the simple and essential
- Effective face-to-face communication
- Motivated individuals
- Self-managed teams
- Teams focused on continuous improvement based on feedback and hindsight
- Continuous attention to technical excellence

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OBJETIVO

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Valores <u>Á</u>G.

Principios ÁG.

AUD. PRINCIPLES

ROLES

FASES

**PRODUCTOS** 

Fundamental auditing principles in the public sector established in ISSAI 100, which are incorporated into the current Audit Procedure.

- General
- Process

OBJETIVO

ALCANCE

Valores ág.

Principios Ág.

Principios Aud

**ROLS** 

FASES



OBJETIVO

**ALCANCE** 

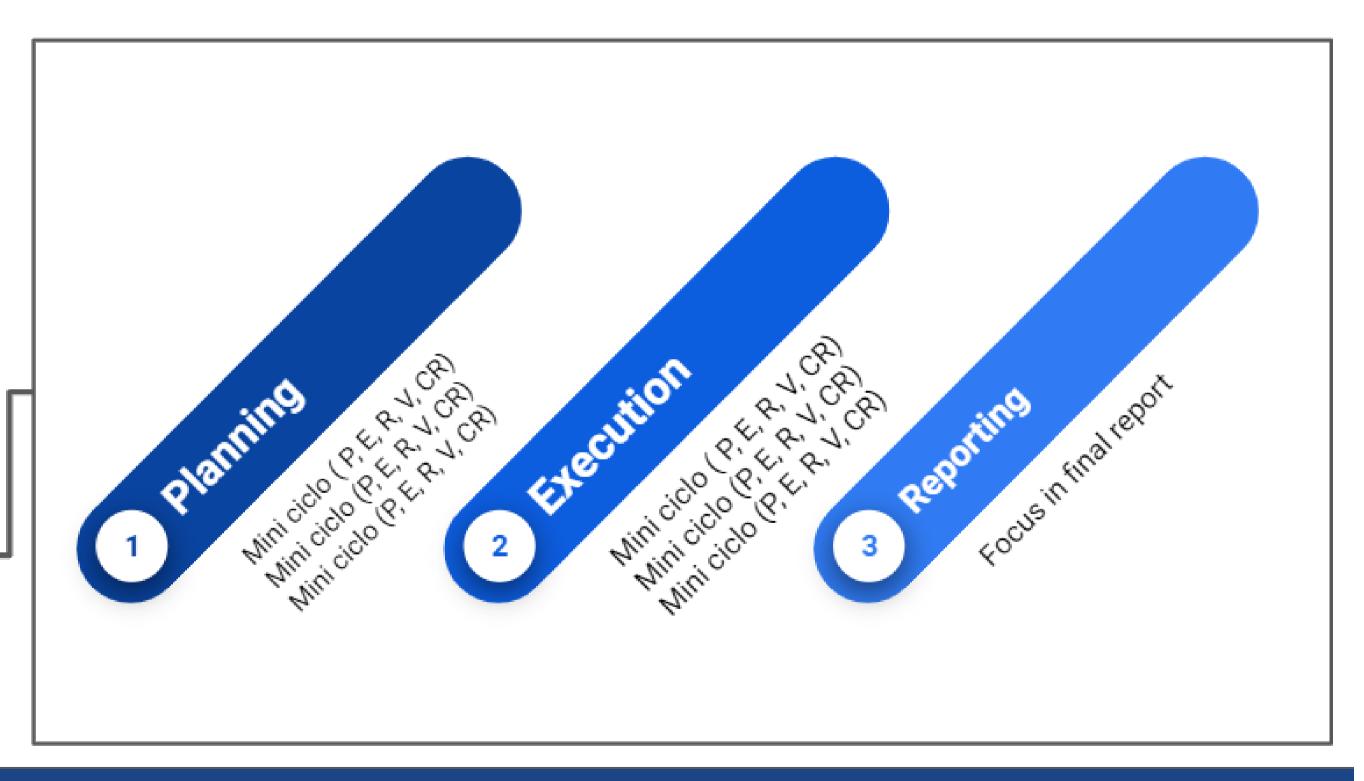
Valores ág.

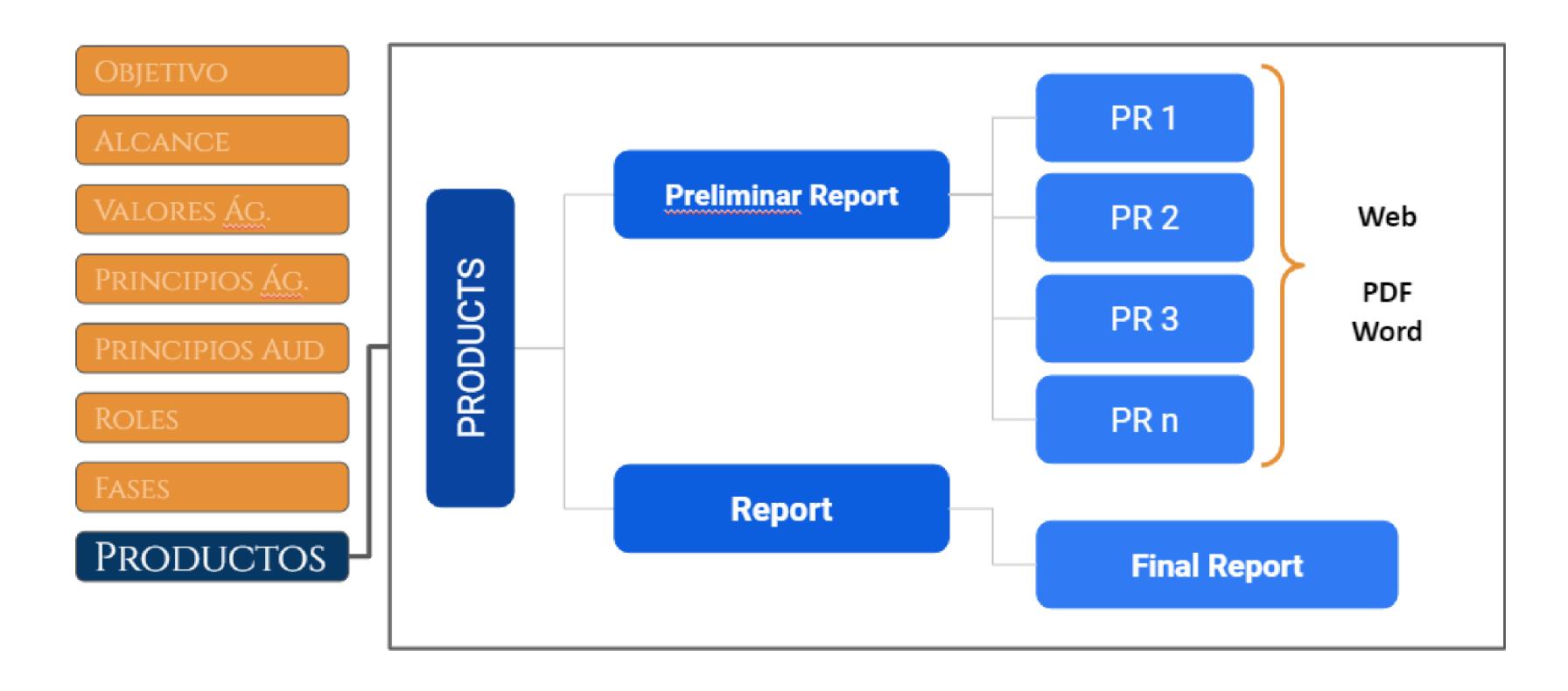
Principios ág.

Principios Aud

ROLES

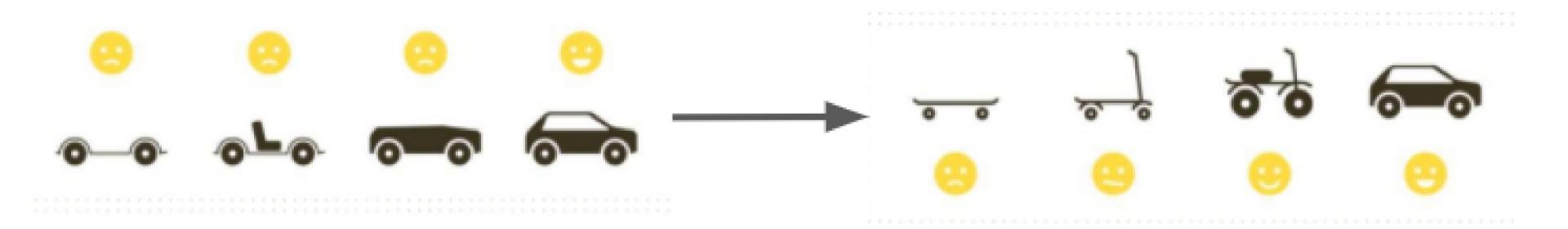
**PHASES** 





OBJETIVO Reports Valores ág. **Findings** Introduction Title Principios Ág. Objective Attributes: Subject matter Condition Principios Aud Relevance Criteria ROLES Cause **Effects** No Conclusions **PRODUCTS** Recommendations

## Our philosophy



## AUDIT ON THE TRENCHES OF THE COVID-19



#### **AUDITS UNDER AGILE APPROACH**

ACE - Minsa-CCSS Contagios AFSE



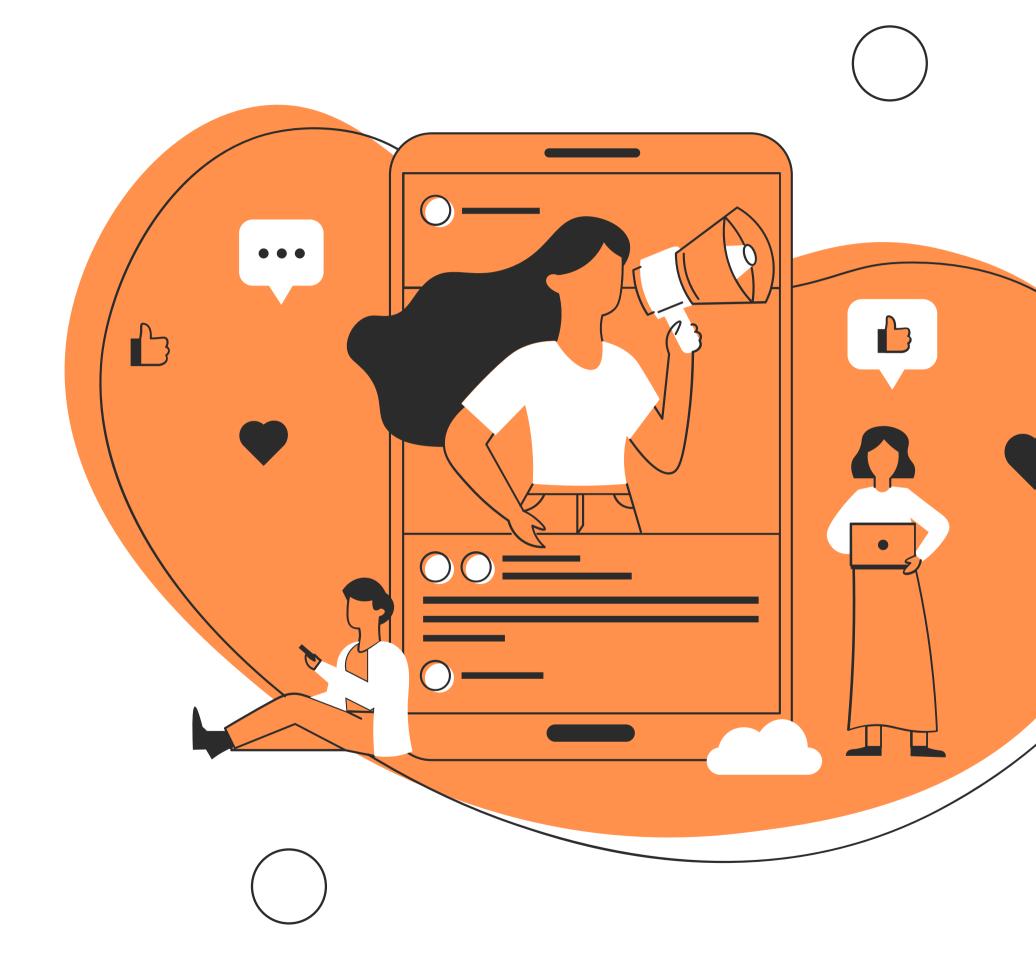








# Learnings

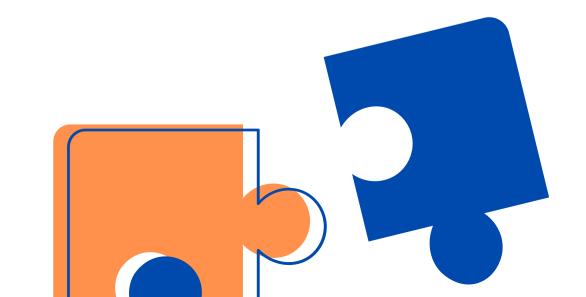


# What agile is not

Easy

Fast

Less rigor



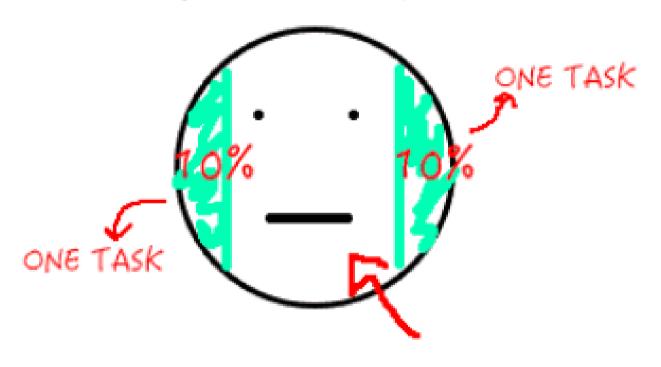
Less value

## Focus not multitask

YOUR BRAIN ON ONE TASK

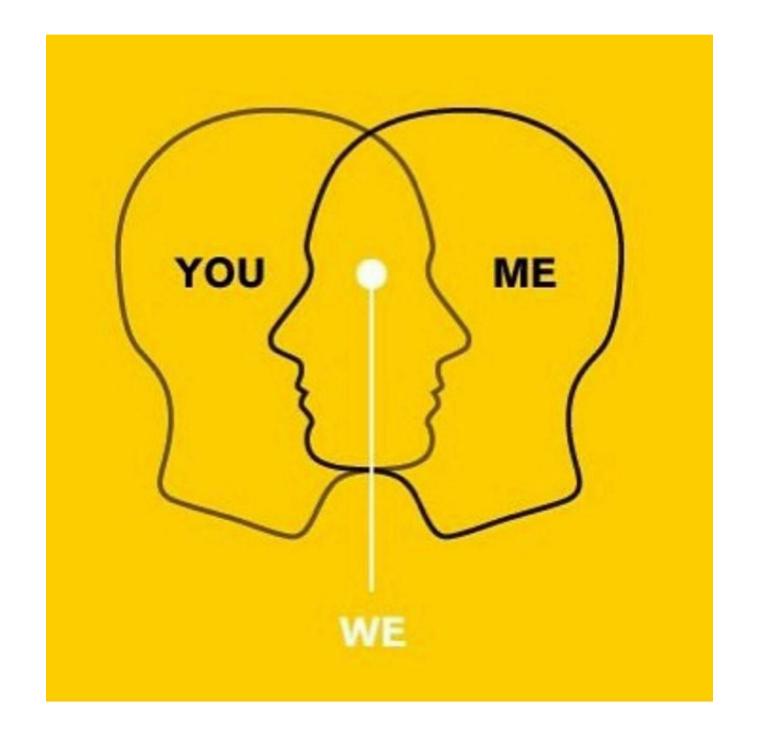


YOUR BRAIN MULTITASKING



UNUSED BRAIN JUICE

# The value of empathy



# Myths busted



# The threat of loss of independence



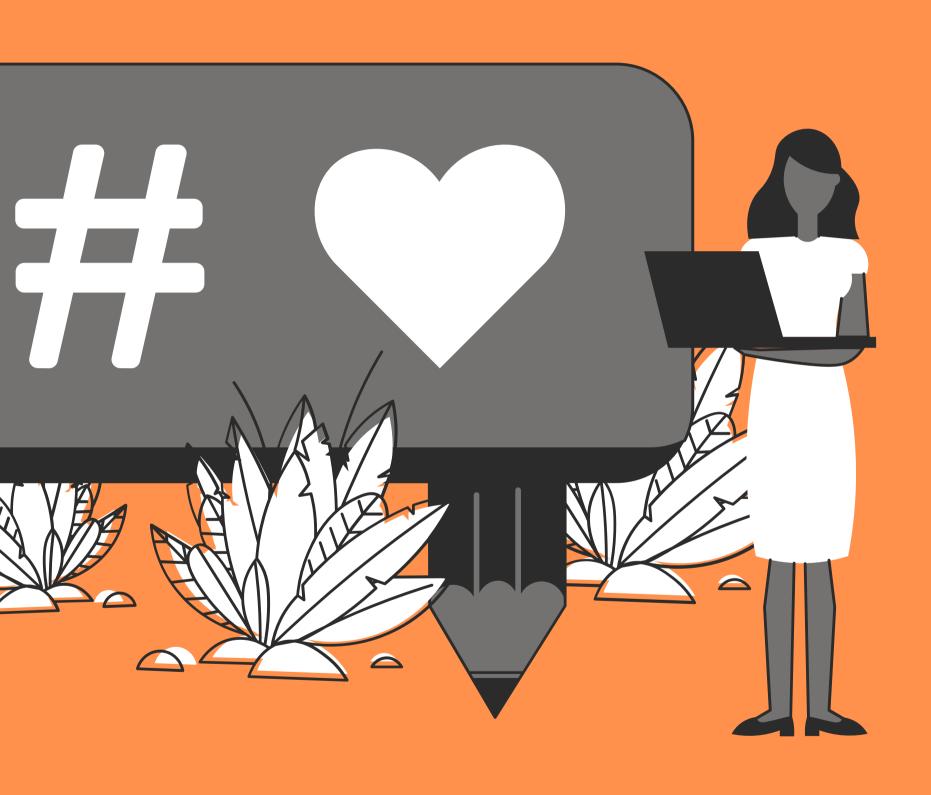
# The threat of overtaking criteria



The threat of overcoming traditional audit models



It is not to be faster It is about early delivery of value Probably, in the medium term, to be faster could become part of the result



Just a last question...

Should agile approach be extended to every audit process?

