

ADDENDUM 2 - TOR PESA Online Assessment Tender RFP 2022

Overview of questions received from bidders, and responses from IDI, up to 24 September 2021.

Question 23: Based on the response to question 3, what is /are the difference(s) between the practice tests and mock exams for candidates?

Response Question 23: Practice Tests are used as an interim knowledge check for each student part way through study, and for platform familiarisation, effectively a shortened version of the Mock Exam.

Question 24: Does IDI intent to charge candidates for mock exams and/ or practice exams?

Response Question 24: We only intend to charge for the Assessment Test, with no charge to candidates for the Practice Tests or the Mock Exam.

Question 25: How many times does IDI envisage each candidate will take a practice test?

Response Question 25: Candidates would take the Practice Test and Mock exam in advance of the Assessment sitting, and would only sit the Practice Test once.

Question 26: How many times does IDI envisage each candidate will sit a mock exam?

Response Question 26: Candidates would take the Mock exam in advance of the Assessment sitting, and would sit the Mock before the first sitting of the assessment, and, if necessary, a further (alternative) Mock before a retake.

Question 27: I just had clarification that I wanted to check with you, with regards to the requirements under 3.3 GDPR Compliance.

It is set out that ISO27000 series certification is required, as part of the GDPR requirements. Can I check that this is an absolute requirement? Our organisation is certified to similar controls to those of ISO27001, via the CSA Star framework, however we are still in the process of gaining certification to ISO27001. Additionally, we work with many customers under the regulations and obligations of GDPR, however ISO27000 certifications are not required as part of this. Is this a requirement of IDI?

Response Question 27: ISO 27000 (or 27001) certification is the best to have in terms of GDPR compliance. Of course, there are other internationally recognized certifications which can provide us some kind of assurance in terms of GDPR compliance.

Regarding CSA STAR certification, it has two levels currently.

- Level 2 certification is fine enough for us to accept.
- Level 1, we need to know which variant (self-assessment or paid version)
 - Level 1 with a self-assessment is equivalent to no certification, and we would need to check carefully other documentations which are listed in the GDPR section tender paper.

On the other hand, if a supplier is within a country such as in the UK, and their ICO implements similar criteria as GDPR this provides some assurance.

For example, we don't need to sign a Data transfer contract with UK providers because it is among the countries with adequate protection according to GDPR. So only the Data processor agreement is required, in addition to the contract of service of course.

Please also refer to the response provided to Question 8, in Addendum 1.

Question 28: Are we correct in understanding that following the moderation process, any 're-scores' or modification to the raw results provided by the vendor would be handled by IDI outside of the vendor's system and updated results stored in IDI's system?

Response Question 28: *IDI's intention is to minimise the transfer of data between systems, and maintain the integrity of the examination and the candidate results.*

We anticipate that some platforms may incorporate functionality to provide an automated process, within the assessment platform.

We anticipate that the moderation process could involve considering whether questions used in the exam / question bank were appropriate for the exam, and therefore whether the marks for individual candidates should be adjusted where they completed those questions.

IDI would need to consider the moderation arrangements provided by the selected supplier. IDI anticipate this would be considered in detail during the evaluation stage of the submitted proposals.